

CASCIO INTERSTATE JAZZ/ROCK/SOUL SPRING 2006



This Catalog Good Thru
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Order Toll-Free:
1-800-IN-A-BAND
(1-800-462-2263)

Toll-Free Fax: **1-800-529-0382**

• Phone Hours •

Mon - Thur: 7:00 am - 9:00 pm CST
Friday: 7:00 am - 8:00 pm CST
Sat: 8:30 am - 5:00 pm CST

Charge the order on your Interstate Music
Players' Card, Discover, VISA,
Mastercard or Diners Club.

E-mail: musician@interstatemusic.com
Shop Online: www.interstatemusic.com



Ordering & Billing Procedures

- Orders must be accompanied by prepayment (check, money order or credit card number), or an institutional purchase order.
- Please make checks and money orders payable to:
Cascio Interstate Music
P.O. Box 510865 • New Berlin, WI 53151
- Please remember to include shipping/handling costs from the chart below.
- A street address must be included because an order can not be shipped to a post office box.
- Wisconsin residents add appropriate state/county sales tax.

Interstate uses recycled packing materials.

Shipping & Handling Chart

**This chart does not apply to oversized items.
Please call for estimated charges on these items!**

| Total Dollar Amount Of Order | Shipping Charge |
|------------------------------|-----------------|
| \$ 0.00 - \$ 50.00 | \$ 6.95 |
| \$ 50.01 - \$ 75.00 | \$ 8.95 |
| \$ 75.01 - \$ 100.00 | \$ 9.95 |
| \$ 100.01 - \$ 160.00 | \$ 12.95 |
| \$ 160.01 - \$ 220.00 | \$ 14.95 |
| \$ 220.01 - \$ 325.00 | \$ 17.95 |
| \$ 325.01 - \$ 550.00 | \$ 19.95 |
| \$ 550.01 - \$ 750.00 | \$ 21.95 |
| \$ 750.01 & Over | 3% of subtotal |

- Shipping charges do not apply to oversized or heavy items — please call for estimated shipping charges.
- Shipping chart does not include shipping to Alaska, Hawaii, Puerto Rico or International — please call for estimated shipping charges.
- Shipping chart does not apply to schools or organizations
- Free Shipping does not apply to school or institutional orders (special terms are already extended).

Express Shipping

In a hurry? Choose express delivery service! When you phone in your order and it is entered in our system before 2 pm CST **and** you request express shipping for an additional fee of \$7.95, we will ship your order that day and you will see it within 48 hours! (Some rural exceptions apply.)

We can do so on mail or fax orders once we receive your order and it is entered into our system. (Does not include heavy or oversized items, back orders, or orders to Alaska, Hawaii, Puerto Rico, APO or International destinations.)

Satisfaction Guaranteed!

If you are not completely satisfied with any product, return it to us in new condition within 45-days for a complete credit (less shipping costs). See "No-Hassle Returns Policy" below.

Guaranteed Lowest Prices!

We will match any published price.
(See "Pricing Policy" below).

Additional Shipping Charges for Oversized Items

OVERSIZED A: Flat Rate + \$25

Most studio monitors, 10" & 12" 2-way PA cabinets, 1x12 combo amps or cabinets, Guitars and basses under \$199, Larger drum, trap, rack, and equipment cases

OVERSIZED B: Flat Rate + \$35

15" 2-way PA cabinets, 2x10 combo amps or cabinets, re-packaged mini PA systems, 61 or 76-note keyboards, Conga sets, Extra large drum, trap, rack, and equipment cases

OVERSIZED C: Flat Rate + \$45

Most subwoofers, 2x12, 4x10, or 1x15 combo amps or cabinets, Electronic drum kits, Cello, baritone sax, baritone horn, contra bass, Drum kits up to 6-pieces

OVERSIZED D: Truck Shipments, Charge to be Determined

4x12, 2x15, and 8x10 speaker cabinets or large subwoofers, 88-note keyboards and workstations, Upright basses and tubas, Large rack and equipment cases

Express shipping: Non-Oversized Items

Flat Rate + \$7.95 for 2-Day

Flat Rate + \$21.95 for 1-Day

Express shipping: Oversized A and B Items

Flat Rate + Oversize charge + \$29.95 for 2-Day

Flat Rate + Oversize charge + \$49.95 for 1-Day

Express Shipping for Oversized C and D items is not available via our website. Please call 800-462-2263 if Express Shipping is required.

Shipping Exceptions

Non-oversized orders over \$199 ship free. However, if you want that same order shipped express, the charge is Flat Rate + \$7.95 for 2-Day and Flat Rate + \$21.95 for 1-Day.

Guitars over \$199 ship free.

All in-stock items ship from WI. Below is a map detailing the estimated ship times for all in-stock items by Standard Ground Shipping methods. Express Shipping is only available on in-stock items.

Billing Policy

Personal Orders: All personal orders must be accompanied by a check (no "starter" checks), money order, or credit card number. Credit card billing address must match the billing address of the customer placing the order. Please be sure to include shipping costs from the chart at lower left. For large items, please call for estimated shipping charges.

Institutional Purchases: All school bills are due 30 days after invoice date. All public school districts are eligible for open account. Private Schools, Day Care Centers and Band Boosters must apply for open account. Applications for open account status can be requested with your first prepaid order (prepaid with a check in the name of the institution applying for open account status). All orders being shipped outside of the United States will require prepayment in U.S. dollars. Schools must have a purchase order number for instrument purchases.

Pricing Policy: We make every effort to offer the lowest possible price on all items we carry. When matching any published price, we must be able to verify the competitor's price. However, because of our low margins, we reserve the right to raise prices if our cost from the manufacturers is increased.

Product Warranties: All instruments in this catalog carry the manufacturers' warranties against defects in parts and workmanship. Should a defect occur within the manufacturer's warranty period, contact us immediately. We will be glad to help facilitate the repair or replacement as specified by the manufacturer. The manufacturer will determine whether the defect is covered under their warranty; we do not make that determination.

Please note: U.S.-based manufacturers WILL NOT honor warranties for items sold and shipped outside the U.S. Also, if a school, school district, or board of education purchases an instrument and resells it to an individual, the manufacturer considers the warranty to be void. Warranties are extended only to the original purchaser!

Cascio Interstate Music's No-Hassle Return Policy

Interstate proudly offers a 45 day money back return policy (less shipping costs). If you are not satisfied with a product purchased from Interstate, simply call or e-mail us within forty five days of receipt to arrange the details of your return.

To facilitate an easy return process, we ask that all returns must:

- be in original, undamaged, new condition. This includes no nicks, scratches, screw marks on rack mount ears or other bumps or bruises.
- include all warranty cards, literature, owner's manuals and packaging. To be sure you can take advantage of our No-Hassle policy, please save ALL of your packaging and don't send in the warranty card until you are confident you are happy with your purchase.

All returns are subject to inspection. We may, at our discretion, charge a restocking fee up to 20% for items received with marks, scratches or damage; or for items without original packaging pieces.

Please allow a minimum of two weeks from the time we receive your return for your refund or reshipment to arrive. If paid by credit card, please allow up to two billing cycles for your credit to appear on your statement.

Returns of special order merchandise and drop-ship items may be subject to manufacturers' restocking fees. No items will be accepted unless accompanied by a return authorization, so please don't just send something back to us without contacting us first and getting a Return Authorization number.

Returns of merchandise purchased on Free Gift Card Offer will have gift card value deducted from the refund amount.

(Due to copyright issues, health issues and obviously-used issues, we cannot accept returns on software, harmonicas, videos, books, drumsticks, drumheads, pickups, raw frame speakers, or mouth-blown instruments.)

Above all else, we want to make it easy for you to do business with us, and will remain as flexible as possible to be sure you are thrilled with your purchase. Thanks for shopping Interstate Music and interstatemusic.com!

Past Due Policy: If your account becomes past due you will be charged 1-1/2% service charge per month. If your account becomes past due by 90-days, service to your account will be suspended pending resolution.

What is the Special Order Policy?

Special orders ARE special, and we want you to be a satisfied customer. Interstate will special order almost any product that is carried by our manufacturers. To order non-stock, special order items, a pre-payment in full is required. Pre-payment is non-refundable/non-transferable, and special order items are non-cancelable/non-returnable. Manufacturers vary in delivery time, so estimated times of arrivals are not guaranteed. As strict as this may sound, we have your best interest in mind. *(All component drums, drum cases, some parts and customized items are subject to this special order policy!)*

All prices, descriptions and specifications in this catalog are subject to change without notice.

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